

The UNFI logo is displayed in white lowercase letters on a dark green background. To the right of the logo is a photograph of various fresh fruits, including kiwi slices, orange slices, and a peach. The entire logo and fruit image is set against a black horizontal bar.

unfi

# Sustainability Measurement

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# Who is UNFI?



- Leading distributor of natural, organic & specialty products in the United States & Canada
- HQ in Providence, RI
- 32 Facilities
- 6,500+ Associates
- Operations divided into six principal units: UNFI East, UNFI West, UNFI Canada, Albert's Organics, Select Nutrition & UNFI Specialty Distribution Services
- Other divisions include: Blue Marble Brands, Earth Origins Market (formally NRG) & Woodstock Farms Manufacturing



# Who is UNFI?



- “Driven by Nature”
  - Founded to bring quality organic products to the general public
- Core Values: MOOS
  - Market Share
  - One company with Regional Preferences
  - Operational Excellence
  - **Sustainability & Philanthropy**



# UNFI Sustainability Metrics Selection



- Focus areas determined by affect on bottom line & appeal to UNFI stakeholders
  - Electricity/Renewable Energy
  - GHG Emissions
  - Waste/Recycling
  - Water Consumption
  - Diesel fuel use in truck fleet



# Developing a Reporting Process



## Current Reporting Process

- Excel spreadsheets specifically created by and for UNFI
- Data Source:
  - Invoices
  - Departmental reports
- Manual entry into many excel spreadsheets
- Populate templates for reporting on a monthly/quarterly annual basis



# Resources & Challenges

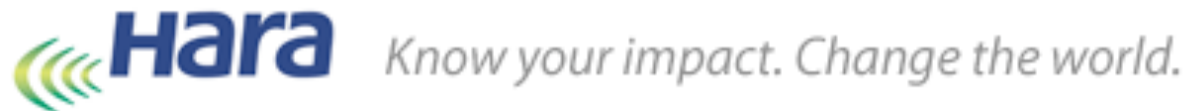
- Challenges:
  - Cumbersome & time consuming to collect data on a consistent basis
  - Staff personnel to do this is limited
  - Too much margin for error
  - Operations Managers don't pay attention to the reports



# Future Reporting Strategy



- Hara Sustainability Software Cloud Platform
- Data Source:
  - Invoices, but each vendor responsible for entering their own
  - Departmental Reports
- Reports & modules on system can be tailored to what UNFI needs



# Who We Report To



## Internal

- Leadership Team- financial impact of reductions & comparison of like facilities
- Operations Managers- regional & local reduction impacts & ranking against like facilities
- Green Teams/Associates- reduction impacts & per associate use numbers to elicit engagement

## External

- CSR- high-level overview of consumption, reduction initiatives & goals
- FTSLA- detailed charts & review of consumption, reduction initiatives, goals & progress
- Climate Leaders & soon CDP



# Benefits & Key Outcomes



- Can't improve what is unknown!
  - Collecting a baseline has helped spot areas for improvement
- Baseline has helped us set goals & find ways to measure/track our success toward these goals

